

Terms & Conditions

Kids After Hours (KAH)

By enrolling in or using Kids After Hours programs or services, you agree to the following Terms & Conditions.

1. Enrollment & Confirmation

Submitting a registration does **not guarantee placement** in a program. Enrollment is confirmed once you receive an official confirmation from us.

We reserve the right to accept or deny enrollment based on program capacity and operational needs.

2. Payments, Deposits & Fees

Registration & Deposits

- A registration fee and/or deposit may be required at the time of enrollment.
- **Registration fees are refundable.**
- Deposits are applied toward your account balance.

Tuition & Billing

- Tuition is billed in advance based on your selected schedule.
- Payment due dates will be provided during registration.

Late Fees

- Late payments may incur a fee.
- Late pick-up fees may apply and are charged per child, per minute after program closing time.

No-Show Fee (Camp Programs)

- If a camper is registered for a week of camp and does not attend **and no prior cancellation or notice is provided**, a **no-show fee may be charged**.
 - This fee helps cover staffing and operational costs that are committed in advance.
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3. Cancellations, Changes & Refunds

We offer a **flexible, family-friendly policy**:

- Families may cancel or make changes to their schedule at any time.
 - **Refunds are available at any time upon request.**
 - We strongly encourage advance notice for any changes so we can adjust staffing and planning.
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4. Absences

- No refunds or credits are provided for missed days when a child is scheduled but does not attend, unless the absence is communicated in advance and processed as a cancellation.
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5. Program Operations & Closures

We strive to operate all programs as scheduled. However, we may modify, relocate, or cancel programs due to:

- Weather or emergencies
- Facility or school closures
- Circumstances beyond our control

If a program cannot operate, we may offer alternative arrangements when possible.

6. Health, Safety & Participation

We reserve the right to:

- Determine a child's ability to safely participate

- Modify participation in specific activities
- Dismiss a child if behavior is unsafe or disruptive

Parents/guardians must:

- Provide accurate and up-to-date health and emergency information
- Inform us of any medical, behavioral, or special needs

We will make reasonable efforts to accommodate individual needs.

7. Assumption of Risk & Activities

Participation includes physical activities, field trips, transportation, and outdoor play, which carry inherent risks.

By enrolling, you:

- Acknowledge and accept these risks
 - Grant permission for your child to participate in all activities
 - Grant permission for transportation as part of program operations
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8. Transportation

We may transport participants as part of program activities. Locations and arrangements may change based on operational needs.

9. Photo & Media Release

By enrolling, you grant permission for us to use photos or videos of your child for promotional purposes, including on our website, social media, and marketing materials.

Children will not be identified by full name without additional consent.

10. Account Responsibility

Parents/guardians are responsible for:

- Keeping account and contact information up to date
 - Maintaining secure access to their account
 - Reviewing enrollment and billing details
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11. Limitation of Liability

To the fullest extent permitted by law, we are not liable for:

- Injuries occurring during normal participation
 - Loss or damage of personal belongings
 - Program interruptions due to circumstances beyond our control
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12. Changes to Terms

We may update these Terms & Conditions at any time. Updates will be posted on our website.

13. Contact Information

Kids After Hours
12240 Wilkins Ave
Rockville, MD 20852
Phone: (301) 933-6888
Email: bob@kidsafterhours.com

14. Agreement

By enrolling in our programs, you acknowledge that you have read, understand, and agree to these Terms & Conditions.