

Privacy Policy

Kids After Hours (KAH)

Kids After Hours respects your privacy and is committed to protecting the personal information of the families we serve. This Privacy Policy explains how we collect, use, and protect your information when you visit <https://kidsafterhours.com/> and use our services.

1. Information We Collect

We collect information that you voluntarily provide to us, as well as limited information collected automatically when you use our website.

A. Personal Information

When you register or contact us, we may collect:

- Parent/guardian name
- Child(ren)'s name(s), age(s), and date(s) of birth
- Email address and phone number
- Home address
- Emergency contact information
- Health and medical information necessary for childcare
- Billing and payment information

B. Account & Program Information

When using our parent portal or enrolling in programs:

- Enrollment details and schedules
- Attendance records
- Payment history
- Uploaded forms and documents

C. Automatically Collected Information

When you visit our website:

- IP address
- Browser and device type

- Pages visited and time spent on the site
 - Cookies and similar tracking technologies
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2. How We Use Your Information

We use your information to:

- Provide childcare, camp, and program services
 - Process registrations and manage enrollments
 - Communicate important updates via email, text, or phone
 - Process payments and manage billing
 - Support the health and safety of children in our care
 - Improve our website and services
 - Share program updates, promotions, or announcements (you may opt out at any time)
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3. Information Sharing

We do **not sell or rent your personal information**.

We may share information only as necessary to operate our programs and services, including with:

- Payment processors and billing providers
- Website, database, and hosting providers
- Communication platforms used for email and text alerts
- Licensing agencies or authorities when required by law
- Emergency services if necessary for safety

All third-party providers are required to protect your information.

4. Children's Privacy

We collect information about children only with parent or guardian consent and only as needed to safely operate our programs.

We:

- Use children's information strictly for program operations and safety

- Limit access to authorized staff only
 - Do not knowingly collect information directly from children online
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5. Your Rights and Control Over Your Information

You may contact us at any time to:

- See what data we have about you
 - Update or correct your information
 - Request deletion of your data (subject to legal and operational requirements)
 - Opt out of future communications
 - Ask questions or express concerns about how your information is used
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6. Data Security

We take reasonable precautions to protect your information both online and offline.

Sensitive information submitted through our website is encrypted and transmitted securely. Access to personal information is limited to employees who need it to perform their job (such as billing or customer service). Our systems and servers are maintained in a secure environment.

However, no method of transmission over the internet is completely secure.

7. Cookies and Tracking

Our website uses cookies and similar technologies to:

- Improve your experience
- Understand how our website is used
- Support marketing and communication efforts

You can choose to disable cookies through your browser settings, though some features of the site may not function properly.

8. Third-Party Links

Our website may contain links to other websites. We are not responsible for the privacy practices of those sites.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

Kids After Hours
12240 Wilkins Ave
Rockville, MD 20852
Phone: (301) 933-6888
Email: bob@kidsafterhours.com